

Member Spotlight: ITS Inc.



Greg Kershner, President
gregk@itstelephone.com
direct: 315-701-5902
customer service: 315-472-6611

Unified Communications Without Complexity

ITS provides communication systems tailored to businesses and organizations of all shapes and sizes. Whether your employees work locally or across the country, we can configure a system to meet the needs of almost every kind of business.

- *Credit Unions & Banks usually need call center software for their member service groups and after-hours tele-banking information.*
- *Busy medical offices require call queuing and important scheduling accuracy and answering service cost control and HIPAA compliance.*
- *Professional business operations usually have remote work needs.*
- *Manufacturers need us to adapt their legacy paging & building safety alert systems to the new VOIP solution to stay OSHA compliant.*
- *Larger Organizations have more stringent IT security needs for our system; we can talk their language for compliance.*

Structured Tele-Data Network Wiring:

Do you have an expansion planned, or your IT network location needs help? Our staff installs structured wiring to ensure that your telephone equipment and data network function at optimum speeds and in an organized and neat manner. We are a licensed low voltage installer within the City of Syracuse. As a certified Hubbell premise wiring installer, ITS can provide a 25-year Hubbell warranty and can certify the cables with testing reports.

About Internal Telecommunication Systems, Inc.

ITS is a locally owned and operated Syracuse company with 51 years of experience. As a certified Zultys Partner and three-time Circle of Excellence winner, our skilled technicians deliver customized solutions for every client. Onboarding includes company greetings, training, and documentation, and we consider the job complete only when clients receive instructions for retiring their previous system and phone service.

Proudly Serving the Counties of Onondaga, Cayuga, Cortland, Oneida, and Oswego and points beyond with our Cloud Based Zultys Unified Communication System.